

How to read your natural gas bill

Important phone numbers and addresses for all your billing and customer service needs.

The customer account number and the address where you receive gas service.

This section includes a summary view of your bill, including amount due, due date and delinquent date.

Details on usage information for the current billing period.


Breakdown of cost of service for the current billing period.

Breakdown of prior balance, payments, current charges and ending account balance.

Portion of the bill returned with your payment. Due by and delinquent dates are included on this stub. Please indicate payment amount, detach and use the return envelope. Additional payment options are described on the back of the bill.

Dollar-Help provides crisis assistance to those who have exhausted all avenues of public energy assistance funds and still find themselves in need. By checking a red box your account will be billed the additional amount each month. **Your donation is tax deductible.**

The Budget Billing option provides a consistent monthly charge throughout the year. To enroll, check the gray box when it appears on your bill in July.



IMPORTANT CONTACT INFORMATION

- All your billing and customer service needs: 314-621-6960 or toll-free 1-800-887-4173
- IN AN EMERGENCY OR TO REPORT A GAS ODOR: 314-342-0800
- Send correspondence to Drawer 9, St. Louis, MO 63166
- www.lacledegas.com

Account Number: 000000-000-0
Service Address: 123 Any Street

Bill at a Glance

| | Amount |
|-------------------------|-----------------|
| Previous Bill | \$163.57 |
| Payment | (163.57) |
| Balance | \$0.00 |
| Total Current Charges | \$78.31 |
| Amount Due | \$78.31 |
| Due By | 04/13/07 |
| Delinquent After | 04/23/07 |

Gas Consumption Comparison

| Period | Therms |
|-----------------------|--------|
| Current Period | 55.6 |
| Previous Period | 130.6 |
| Same Period Last Year | 61.7 |

| | Use in Therms | Degree Days | Supplier Cost of Gas/Therm | Days in Billing Period |
|-----------------------|---------------|-------------|----------------------------|------------------------|
| Current Period | 55.6 | 381 | \$0.69658 | 29 |
| Previous Period | 130.6 | 1084 | \$0.88607 | 30 |
| Same Period Last Year | 61.7 | 564 | \$0.82107 | 29 |

IMPORTANT MESSAGES

Help someone in need. Give to Dollar-Help. Check a red box to add a donation to each month's gas bill.

Don't break a gas line or other underground service. Stop and call before you dig...Dig Rite, 800-344-7483.

| 6 Present Reading | 7 Previous Reading | 8 Usage (CCF) X | 9 BTU Factor | 10 = Therms |
|-------------------|--------------------|-----------------|--------------------|-------------|
| 9808 | 9754 | 54 | 1,030 | 55.6 |
| Actual Reading | | | Rate: Res. General | |

7 Detail - Current Charges

| Charge | Amount |
|--|----------------|
| Charge for Gas Service 02-28-07 to 03-29-07 <small>(Includes a monthly IRS charge of \$.45)</small> | \$74.39 |
| City Tax | 3.92 |
| Subtotal - Current Utility Charges | \$78.31 |
| Total Current Charges | \$78.31 |

8 Detail - Account Balance

| Item | Amount |
|----------------------------|----------------|
| Prior Gas Balance | \$163.57 |
| Prior Other Balance | 0.00 |
| Payment - Thank You | (163.57) |
| Current Utility Charges | 78.31 |
| Account Balance | \$78.31 |

Please retain this portion for your records.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 000000-000-0
Service Address: 123 Any Street

9 Amount Due \$78.31
DUE BY 04/13/07
Delinquent After 04/23/07

Amount Enclosed: \$

Please do not write below.

05705102800000059884

DOLLAR HELP
CHECK A RED BOX!

Make check payable to:
Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Budget Billing