



Your Natural Gas Bill

A Publication Of The Missouri Public Service Commission

Your natural gas bill is based primarily on the volume of gas delivered to your residence or business, and the per unit price of that gas. It consists of three main parts:

Commodity costs - the cost of the gas itself. The local gas company passes the commodity cost to you without any additional markup. This is unregulated; the marketplace dictates price, not a federal or state agency.

Transportation costs - to move the gas by pipeline from its source (e.g., the Gulf Coast) to your local gas company (or utility). Regulated by the Federal Energy Regulatory Commission (FERC).

Distribution costs - to bring the natural gas to your residence. Regulated by the Missouri Public Service Commission.

Billing Information (See sample bill on back)

Purchased Gas Adjustment (PGA) - The PGA reflects the wholesale cost of gas paid by the company to its suppliers. The local natural gas company may adjust rates -- up or down -- a maximum of four times a year to reflect projected gas costs from suppliers. The actual wholesale cost of natural gas represents approximately 65 to 75 percent of a customer's bill.

Customer Charge - This charge is the same every month. However, each customer class -- residential, commercial and industrial -- pays a different rate. The charge is designed to allow the company to recover a portion of its cost of operation and a rate of return on its investment. Regardless of use, the company still must maintain and operate the facilities necessary to serve its customers.

Energy Charge - This charge represents what the company charges per unit of gas (Ccf or therm) delivered to each customer. This charge is designed to allow the company to recover operational costs not covered by the Customer Charge, such as pipes, wages, equipment, supplies and other expenses, including an authorized rate of return. **Both the Customer Charge and the Energy Charge are regulated by the Missouri Public Service Commission.** (Some companies have a fixed "Delivery Charge" that combines the customer and energy charge.)

Ccf - Natural gas is sold according to the volume of gas used. Ccf is the abbreviation for 100 cubic feet. A Ccf is approximately equal to a therm. An Mcf is 1,000 cubic feet of gas.

Franchise Fee - This is a tax that is levied by local municipalities which the company collects and passes on to those cities. This fee varies from city to city and is not regulated by the Public Service Commission.

Key Factors That Affect Price

A prolonged cold spell or brief episode of severe winter weather would increase demand in the high-consumption winter months.

Limited natural gas supplies could affect storage inventories and market prices.

Problems in other energy supplies, such as a prolonged disruption in oil supplies could increase gas demand.

For more information

Created in 1913, the Missouri Public Service Commission regulates investor-owned telecommunications, water and sewer, natural gas, electric and steam utilities. The PSC works to ensure that Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please call the PSC at 1-800-392-4211 or visit www.psc.mo.gov



How to read your natural gas bill

Important phone numbers and addresses for all your billing and customer service needs.

The customer account number and the address where you receive gas service.

This section includes a summary view of your bill, including amount due, due date and delinquent date.

Details on usage information for the current billing period.


Breakdown of cost of service for the current billing period.

Breakdown of prior balance, payments, current charges and ending account balance.

Portion of the bill returned with your payment. Due by and delinquent dates are included on this stub. Please indicate payment amount, detach and use the return envelope. Additional payment options are described on the back of the bill.

Dollar-Help provides crisis assistance to those who have exhausted all avenues of public energy assistance funds and still find themselves in need. By checking a red box your account will be billed the additional amount each month. **Your donation is tax deductible.**

The Budget Billing option provides a consistent monthly charge throughout the year. To enroll, check the gray box when it appears on your bill in July.



IMPORTANT CONTACT INFORMATION

- All your billing and customer service needs: 314-921-6960 or toll-free 1-800-887-4173
- IN AN EMERGENCY OR TO REPORT A GAS ODOR: 314-342-0800
- Send correspondence to Drawer 9, St. Louis, MO 63166
- www.lacledegas.com

Account Number: 000000-000-0

Service Address: 123 Any Street

Bill at a Glance		Amount
Previous Bill		\$163.57
Payment		(163.57)
Balance		\$0.00
Total Current Charges		\$78.31
Amount Due		\$78.31
Due By		04/13/07
Delinquent After		04/23/07

Gas Consumption Comparison

	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	55.6	381	\$0.69658	29
Previous Period	130.6	1084	\$0.88607	30
Same Period Last Year	61.7	564	\$0.82107	29

IMPORTANT MESSAGES

Help someone in need. Give to Dollar-Help. Check a red box to add a donation to each month's gas bill.

Don't break a gas line or other underground service. Stop and call before you dig...Dig Rite, 800-344-7483.

Detail - Current Charges		Amount
Charge for Gas Service 02-28-07 to 03-29-07 <small>(Includes a monthly ISRS charge of \$.45)</small>		\$74.39
City Tax		3.92
Subtotal - Current Utility Charges		\$78.31
Total Current Charges		\$78.31

Detail - Account Balance		Amount
Prior Gas Balance		\$163.57
Prior Other Balance		0.00
Payment - Thank You		(163.57)
Current Utility Charges		78.31
Account Balance		\$78.31

Please retain this portion for your records.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

See back of bill for other convenient ways to pay your bill.

Account Number: 000000-000-0

Service Address: 123 Any Street

Amount Due \$78.31	Make check payable to:
DUE BY 04/13/07	Laclede Gas Company
Delinquent After 04/23/07	Drawer 2
Amount Enclosed: \$ <input type="text"/>	St. Louis, MO 63171

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