# How to read your Missouri Natural Gas bill

Important emergency contact infomation.

Your customer account number and the address where you receive natural gas service.

A summary view of your bill; including amount due, due by date and delinquent after date.

Details on usage information for the current billing period.

A bar chart and table shows current and previous billing periods; as well as for the same period from the previous year (when actual data is available). Term definitions are included on the back of the bill.

Breakdown of cost of service for the current billing period.

Breakdown of prior balance, payments, current charges and ending account balance.

Valuable messages related to your natural gas service and/or your account.

Portion of the bill returned with your payment. Due by and delinquent after dates are included on this stub. Please indicate the amount enclosed, detach and use the return envelope. Additional payment options are detailed on the back of the bill.

Dollar-Help provides crisis assistance to those who have exhausted all avenues of public energy assistance funds and still find themselves in need. By checking a red box, your account will be billed the additional amount each month. **Your donation is tax deductible.**

The Budget Billing option provides a consistent monthly charge throughout the year. To enroll, check the gray box when it appears on your bill in July. Or, enroll online through Customer Connection.

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**1**

Laclede Gas & Missouri Natural Gas
*The Original Green Energy™*

To report an emergency or a gas odor, call your nearest District Office.
After regular business hours, call 314-342-0800
or 1-800-887-4173. District Office and other contact information is on the back of this bill.

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**A MISSOURIAN**
**123 PIPELINE WAY**
**ST LOUIS, MO 63118**

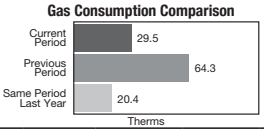
Statement Date: XX/XX/XXXX
Account Number: 123456–789–0
Service Address: 123 Pipeline Way

**2**

**3**

| Bill at a Glance | Amount |
|---|---|
| **Amount Due** | **$49.56** |
| **Due By** | **XX/XX/XXXX** |
| **Delinquent After** | **XX/XX/XXXX** |

**Gas Consumption Comparison**




**4**

| | Use In Therms | Degree Days | Supplier Cost of Gas/Therm | Days In Billing Period |
|---|---|---|---|---|
| Current Period | 29.5 | 107 | .85424 | 32 |
| Previous Period | 64.3 | 291 | .07838 | 29 |
| Same Period Last Year | 20.4 | 0 | .90490 | 29 |

**Important Message**

**5**

Laclede Gas Company now offers online access to your natural gas account. View your current and past bills; compare usage by month or to the same period last year; make payments online; access billing and payment information and much more. Go to ladledegas.com and sign up today.

**6**

| Present Reading | Previous Reading | Usage (CCF) X | BTU Factor | = Therms |
|---|---|---|---|---|
| 5428 | 5399 | 29 | 1.016 | 29.5 |
| Actual Reading | | | Rate: Res. General | |

**7**

| Detail – Current Charges | Amount |
|---|---|
| Charge For Gas Svc XX-XX-XXXX to XX-XX-XXXX | 47.08 |
| *(Includes A Monthly ISRS Charge)* | |
| City Tax | 2.48 |
| Subtotal – Current Utility Charges | 49.56 |
| Subtotal – Other Charges | .00 |
| Total Current Charges | $49.56 |

**8**

| Detail – Account Balance | Amount |
|---|---|
| Prior Gas Balance | 97.66 |
| Payment – ***Thank you*** | (97.66) |
| Current Charges | 49.56 |
| Account Balance | $49.56 |

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to **Missouri Natural Gas, Drawer 2, St. Louis, MO 63171** with your payment. Please do not fold, staple or paper clip payment to your bill.

DOLLAR-HELP
CHECK A RED BOX!

**9**

Account Number: 123456–789–0
Service Address: 123 Pipeline Way

| | |
|---|---|
| **Amount Due:** | **$49.56** |
| **Due By:** | **XX/XX/XXXX** |
| **Delinquent After:** | **XX/XX/XXXX** |

**Amount Enclosed:** $

*Please do not write below.*

12345678900000049560

**10**

$1 $2 $5

**11**

**Make check payable to:**

Missouri Natural Gas
Drawer 2
St. Louis, MO 63171