

# How to read your Laclede Gas bill

Important emergency contact information.

Your customer account number and the address where you receive natural gas service.

A summary view of your bill; including amount due, due by date and delinquent after date.

Details on usage information for the current billing period.

**1** To report an emergency or a gas odor, call 314-342-0800 or 1-800-887-4173. Additional contact information is available on the back of this bill.

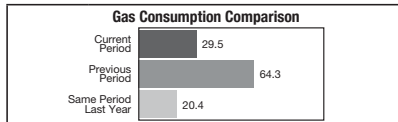
Statement Date: XX/XX/XXXX  
Account Number: 123456-789-0  
Service Address: 123 Pipeline Way

**3**

Bill at a Glance	Amount
<b>Amount Due</b>	<b>\$49.56</b>
<b>Due By</b>	XX/XX/XXXX
<b>Delinquent After</b>	XX/XX/XXXX

**6**

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A MISSOURIAN  
123 PIPELINE WAY  
ST LOUIS, MO 63118



Breakdown of cost of service for the current billing period.

**7**

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
5428	5399	29	1.016		29.5
<b>Actual Reading</b>				<b>Rate: Res. General</b>	

**5**

**Important Message**

Laclede Gas Company now offers online access to your natural gas account. View your current and past bills; compare usage by month or to the same period last year; make payments online; access billing and payment information and much more. Go to [lacledegas.com](http://lacledegas.com) and sign up today.

A bar chart and table shows current and previous billing periods; as well as for the same period from the previous year (when actual data is available). Term definitions are included on the back of the bill.

Breakdown of prior balance, payments, current charges and ending account balance.

**8**

<b>Detail - Current Charges</b>		<b>Amount</b>
Charge For Gas Svc XX-XX-XXXX to XX-XX-XXXX (Includes A Monthly ISRS Charge)		47.08
City Tax		2.48
Subtotal - Current Utility Charges		49.56
Subtotal - Other Charges		.00
<b>Total Current Charges</b>		<b>\$49.56</b>
<b>Detail - Account Balance</b>		<b>Amount</b>
Prior Gas Balance		97.66
Payment - <b>Thank you</b>		(97.66)
Current Charges		49.56
<b>Account Balance</b>		<b>\$49.56</b>

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.  
Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.



**9** Account Number: 123456-789-0  
Service Address: 123 Pipeline Way

Make check payable to:

**10**

Amount Due: \$49.56  
Due By: XX/XX/XXXX  
Delinquent After: XX/XX/XXXX

Amount Enclosed: \$

Please do not write below.

Laclede Gas Company  
Drawer 2  
St. Louis, MO 63171

Valuable messages related to your natural gas service and/or your account.

Portion of the bill returned with your payment. Due by and delinquent after dates are included on this stub. Please indicate the amount enclosed, detach and use the return envelope. Additional payment options are detailed on the back of the bill.

Dollar-Help provides crisis assistance to those who have exhausted all avenues of public energy assistance funds and still find themselves in need. By checking a red box, your account will be billed the additional amount each month. **Your donation is tax deductible.**

The Budget Billing option provides a consistent monthly charge throughout the year. To enroll, check the gray box when it appears on your bill in July. Or, enroll online through Customer Connection.

12345678900000049560